



digital signing, simple as that.

SIGN A DOCUMENT SENT WITH



Adobe Acrobat Sign



primesign USER JOURNEY

PUBLIC

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09/2023

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USER JOURNEY

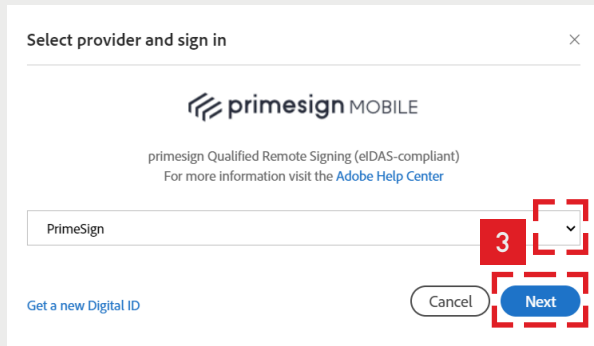
STEP 1 Open the email, click "Review and sign" and view the document.

STEP 2 Click the signature field in the document.



A pop-up window appears.

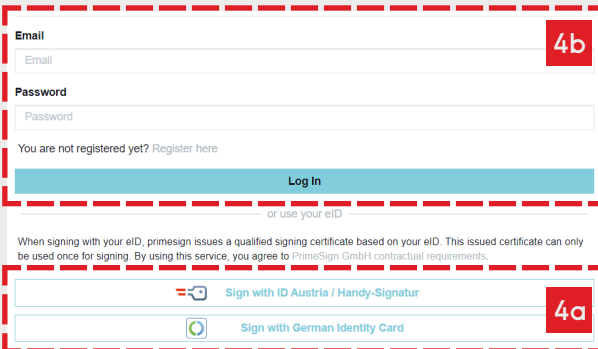
STEP 3 Click on the drop-down menu, select the provider "PrimeSign" and click "Next".



A pop-up window appears.

STEP 4

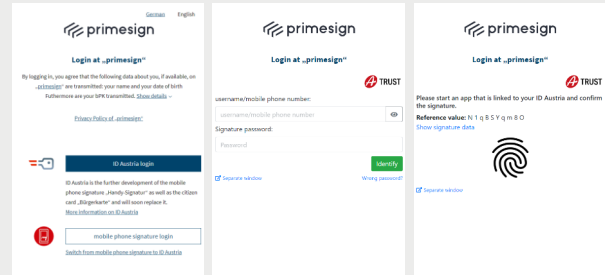
- a) Sign instantly with your eID: Click "Sign with ID Austria/ Handy-Signatur" or "Sign with German Identity Card" or
- b) Sign by entering your primesign MOBILE credentials: Enter your Email & Password and click "Log In".



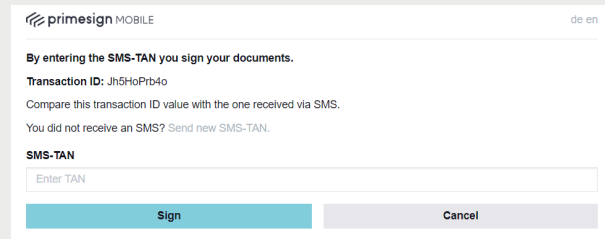
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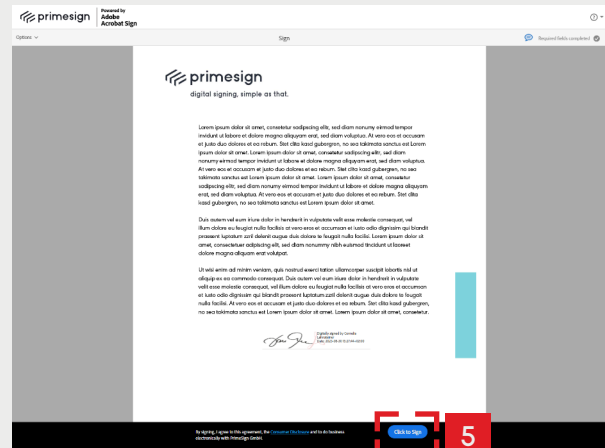
4a) Sign instantly with your eID: You will be redirected to the eID provider side. Log in with your eID credentials as usual (see ID Austria/Handy-Signatur as an example)



4b) Sign by entering your primesign MOBILE credentials: Enter the SMS-TAN received and click "Sign".



STEP 5 You are redirected back to Adobe Acrobat Sign. In Adobe Acrobat Sign, confirm the signature by clicking "Click to Sign".



STEP 6 You are all set.

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