CUSTOMER INFORMATION PRIMESIGN RKSV CERTIFICATES

CONTINUED USE OF EXPIRING RKSV CERTIFICATES AND CHANGE OF RKSV ISSUER CERTIFICATE

Date of issue: March 15th, 2022

CONTINUED USE OF EXPIRING RKSV CERTIFICATES

The RKSV certificates issued by PrimeSign GmbH for receipt signatures within the framework of the Austrian Cash Register Security Regulation (RKSV) are valid for 6 years from the date of issue. Thus, at the end of this year (December 2022), the first RKSV certificates will exceed their validity and expire. The following information serves as preliminary information regarding the continued use of expired RKSV certificates.

The following applies to all RKSV certificates issued by primesign:

a. Continued use after expiration possible

RKSV certificates **may continue to be used after the expiration date,** provided that the certificate in question was registered as a security device for manipulation prevention in FinanzOnline before its validity expired. Whether a certificate may continue to be used after its validity has expired is ultimately at the discretion of the customer or the cash register manufacturer.

For cash register manufacturers: *Please ensure that your application supports the use of expired certificates!*

For users: *Please contact your cash register manufacturers to find out whether your cash register software supports the use of expired certificates!*

b. New RKSV certificate required for new registration or recommissioning of a security device for manipulation prevention in FinanzOnline

The validity of the RKSV certificate is verified when a security device for manipulation prevention is newly registered or reactivated in FinanzOnline. An expired certificate cannot be used in this case. A new RKSV certificate must be ordered and issued. Depending on where you obtain your cash register, you can order the certificate directly from your cash register manufacturer or via our online store (http://crypt.as/rksvshopen). You will receive your new RKSV certificate, including new access data.

Note: *This only applies to the new registration or recommissioning of a security device for manipulation prevention (and not the cash register itself) in FinanzOnline.*

For users: *If you no longer need your expired certificate, please cancel it via your cash register manufacturer, or if you have obtained the certificate directly from us, using the contact details provided at http://crypt.as/rksvshopen.*

The legal basis for continued use is § 15 (3) RKSV.

The cryptographic keys as well as the signature algorithm that are used by primesign meet the necessary standards and are considered to be secure.

CHANGE OF RKSV ISSUER CERTIFICATE

The RKSV certificates for cash registers are issued by the RKSV CA (CA certificate: "PrimeSign RKSV Signing CA"). This CA certificate, "PrimeSign RKSV Signing CA", will be replaced by a **new CA certificate** this fall. The SSL/TLS certificate for our remote signing service for RKSV will not(!) be replaced here.

The changeover to the new CA certificate takes place in two phases:

- Phase 1: Changeover in our STAGING environment (already completed)
- Phase 2: Changeover in our PROD enviornment (calendar week 40)

I.e., from the time of the changeover in the respective environment, the new RKSV certificates will be issued using the new CA certificate. There will be no changes for RKSV certificates issued until the changeover. The new CA certificate, named "PrimeSign RKSV CA 2021", is already available at https://tc.prime-sign.com.

We will inform you about the exact changeover date in our PROD environment in due time.

For cash register manufacturers: *Please ensure in time that your application supports the new RKSV issuer certificate!*

For users: *Please contact your cash register manufacturer to find out whether your cash register software supports the use of the new RKSV issuer certificate!*

Note: *There will not be any changes regarding the registration of RKSV certificates in FinanzOnline. The root certificate "CRYPTAS-PrimeSign Advanced Root CA" remains unchanged.*